

FAQs: Evolv Technology

Q: When will Evolv Technology be introduced?

A: *This technology will be fully operational at the MCG from round 1 of the 2024 AFL season following a successful trial during the 2023 Boxing Day Test and Taylor Swift | The Eras Tour.*

Q: Can I still bring in small bags and/or backpacks?

A: *Yes – the MCG’s Conditions of Entry remain unchanged – you are only permitted to bring bags that fit under your seat. More information is located on our website.*

Q: Does the Evolv system accommodate patrons with mobility issues?

A: *Each lane is built to accommodate wheelchairs, walkers, scooters, and other assistance devices. The mat of the Evolv units has been designed to minimise issues with wheels, crutches, and walkers.*

Q: Does this technology store personal information?

A: *Evolv does not collect, process or use any personal identifiable information other than capturing a standard image and short video clip similar to those taken on a phone or captured by CCTV.*

All security systems that operate on event days at the MCG do so in accordance with relevant legal requirements as well as the MCC’s privacy policy.

Anyone who enters the MCG is subject to Conditions of Entry – these conditions are both available online via the MCG website and also physically printed at all entry gates around the venue.

Q: Why has this been introduced?

A: *Patrons will experience a seamless entry into the MCG by undergoing non-intrusive security checks. This process improves the security posture of the MCG without impacting ingress.*

Q: What is the minimum age for patrons using Evolv to enter the venue?

A: *There is no age limit to use Evolv technology. Parents and/or guardians can walk through the Evolv units with newborns without issue.*

Q: Is this technology safe to use if I am pregnant or have medical devices?

A: *The Evolv Express technology is extremely safe, using extremely low frequency radio waves.*

These low frequency waves are not considered hazardous to people including unborn children.

If you have any concerns about this process, please speak to security when you arrive at the MCG and they will be able to assist.

Q: Will the MCG still have physical security staff to assist patrons at entry?

A: *Yes, security will be present at all times during ingress. Please speak to staff if you have any queries or concerns.*